PATENT 7-16-04



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Maruthi Bhaskar

Attorney Docket No.: CISCP127/1619

Application No.: 09/457,208

Examiner: Shah, Chirag G.

Filed: December 7, 1999

Group: 2664

Title: TICKET INSERTION: LOAD

INFORMATION FOR ASSURED FORWARDING

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first-class mail on May 28, 2004 in an envelope addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450.

Signed:

AMENDMENT D

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 RECEIVED

JUN 0 8 2004

Technology Center 2600

Dear Sir or Madame:

In response to the Office Action dated March 9, 2004, a response to which is due June 9, 2004, please enter the following amendments and consider the following remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.

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